



दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड

(भारत सरकार का उपक्रम)

**THE NEW INDIA ASSURANCE COMPANY LTD.**

(Govt. of India Undertaking)

पंजीकृत एवं प्रधान कार्यालय : न्यू इन्डिया एश्योरन्स बिल्डिंग, 87, महात्मा गांधी मार्ग, फोर्ट, मुंबई - 400 001.

Regd. & Head Office : New India Assurance Bldg., 87, M.G. Road, Fort, Mumbai - 400 001.

CIN No. L66000MH1919GOI000526



Phone : 022 2270 8100

022 2270 8400

Website : www.newindia.co.in

Date: 17-10-2024

## Addendum

Re: Request for proposal (RFP) for refreshing the video conferencing (VC) infrastructure at the PAN India level and acquiring annual maintenance contract (AMC) and facility management services (FMS)

GeM Bid No: GEM/2024/B/5459672

| Sr No | Page No | Clause                                   | Description in RFP  | Changed to  |
|-------|---------|--|---|---|
| 1     | 26      | Eligibility Criteria for OEM and Bidders | The OEM and bidder/bidder parent should have at least two references (Multiple POs in each reference are allowed) in PSU/State Govt. /Central Govt./Financial Institution in India (at least one should be from PSU) where they have installed and maintaining/maintained at least 40 or more video conferencing room solutions in the past 03 years. | The OEM and bidder/bidder parent should have at least two references (Multiple POs in each reference are allowed) in PSU/State Govt. /Central Govt./Financial Institution in India (at least one should be from PSU) where they have installed and maintaining/maintained at least 40 or more video conferencing room solutions in the past 05 years. |
| 2     | 27      | Eligibility Criteria for OEM and Bidders | Proposed hardware, software and license should not go End of Sale in next 2 years and should not go End of Support ' in next 7 years from the date of Bid submission.   | Proposed hardware, software and license should not go End of Sale in next 2 years and should not go End of Support in next 7 years from the date of Bid submission. If it goes End of Sale in next 2 years, the bidder has to provide equivalent/higher specifications device   |

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|---|----|--|--|---|
| 3 | 29 | VC Endpoint-1 Video Conferencing device designed for Medium-Sized Room (~50 Devices) | Audio standards supported - G.711, G.722, G.722.1, 64 kbps MPEG-4 AAC-LD standard must be supported.   | Audio standards supported - G.711, G.722, G.722.1, 64 kbps or higher standard must be supported.  |
| 4 | 29 | VC Endpoint-1 Video Conferencing device designed for Medium-Sized Room (~50 Devices) | Audio Inputs - Should support 2 Microphone inputs. Two Mics should be supplied on day one.   | Audio Inputs - Should support 1 Microphone inputs. Two Mics should be supplied on day one.  |
| 5 | 30 | VC Endpoint-1 Video Conferencing device designed for Medium-Sized Room (~50 Devices) | Audio Outputs - Should have 1 x 3.5mm Line Out   | Audio Outputs - Should have 1 x 3.5mm Line Out/USB audio  |
| 6 | 30 | VC Endpoint-1 Video Conferencing device designed for Medium-Sized Room (~50 Devices) | Network Interfaces - Should support Wi-Fi 802.11a/b/g/n/ac for management and calling  | Network Interfaces - Should support Wi-Fi 802.11a/b/g/n/ac for management.  |
| 7 | 30 | VC Endpoint-1 Video Conferencing device designed for Medium-Sized Room (~50 Devices) | User Interface - The Touch Interface should be able to provide Room information such as display Room Temperature, humidity, air quality, ambient light etc.  | User Interface - The Touch Interface should be able to provide Room information such as display Room Temperature, humidity, air quality, ambient light etc.(Optional) |
| 8 | 30 | VC Endpoint-1 Video Conferencing device designed for Medium-Sized Room (~50 Devices) | Multisite Features -Should support built-in multi-conference capability to connect at least 1+4 sites at 720p30fps in a continuous presence mode. This capability should be immediately available upon installation and configuration, and remain functional throughout the contract term.<br>Individual layouts in Multi-Site CP.<br>H.323/SIP/VoIP in the same conference.<br>Must have Individual | This clause is removed  |

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|    |    |   | transcoding for each site so that all the sites can be connected at different bandwidths and different audio and video protocols without affecting the resolution to the other sites. Support for Presentation (H.239/BFCP) from any participant at resolutions up to 1080p30. H.264, Encryption, Dual Stream from any site. |  |
| 9  | 32 | VC Endpoint-2 Video Conferencing device designed for Large/ Board Room (1 Device) | Audio standards supported - G.711, G.722, G.722.1, 64 kbps MPEG-4 AAC-LD standard must be supported.   | Audio standards supported - G.711, G.722, G.722.1, 64 kbps or higher standard must be supported.   |
| 10 | 32 | VC Endpoint-2 Video Conferencing device designed for Large/ Board Room (1 Device) | Audio Outputs - Should support audio output on 3 x HDMI Outputs  | Audio Outputs - Should support audio output on One or more HDMI Output   |
| 11 | 32 | VC Endpoint-2 Video Conferencing device designed for Large/ Board Room (1 Device) | Network Interfaces - Wi-Fi 802.11a/b/g/n/ac 2.4 GHz, 5 GHz for LAN. It should be possible to make video calls on Wireless networks   | Network Interfaces - Wi-Fi 802.11a/b/g/n/ac 2.4 GHz, 5 GHz for LAN.  |
| 12 | 33 | VC Endpoint-2 Video Conferencing device designed for Large/ Board Room (1 Device) | User Interface - The Touch Interface should be able to provide Room information such as display Room Temperature, humidity, air quality, ambient light etc.  | User Interface - The Touch Interface should be able to provide Room information such as display Room Temperature, humidity, air quality, ambient light etc. (Optional) |
| 13 | 33 | VC Endpoint-2 Video Conferencing device designed for Large/ Board Room (1 Device) | Multipoint Capability - Should support built-in multi-conference capability to connect at least 1+4 sites at 720p30fps in a continuous presence mode. This should be available by adding a license key in future.  | This clause is removed   |

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|  |  |  |  | All sites must be visible in a continuous presence mode with rate matching and transcoding such that different sites may connect at different speeds and protocols and still maintain a resolution of at least 720p |  |
|--|--|--|--|---|--|



Chief Manager

IT Department

The New India Assurance Co. Ltd.

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