



दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड, मुंबई, (प्र.का.)  
THE NEW INDIA ASSURANCE CO. LTD., MUMBAI (H.O.)

**INFORMATION FURNISHED IN COMPLIANCE TO CIC ORDER IN CASE NO.  
CIC/AT/A/2009/000268 DATED 11.06.2009**

- A. The premium rates for renewal of Mediclaim Policies were reduced / revised with effect from **16th August 2007\*\***
- B. Number of Mediclaim Policyholders to whom revised / reduced rates were charged is **149738**
- C. The number of Mediclaim Policyholders to whom benefit of revised rates were not given is **30187**
- D. i) The number of Mediclaim Policyholders to whom excess premium charged were refunded with interest **Nil**  
ii) The number of Mediclaim Policy holders to whom excess premium charged were refunded without interest is **3534**
- E. Operating offices have been advised to refund the excess premium charged to the complainants who were eligible for refund. For the refunds still not made to the other eligible policyholders, the operating offices have been advised to either refund the same or adjust it against their future renewals.

**\*\* Earlier, inadvertently, the effective date of revision in premium has been mentioned as 29th May 2008 (which was actually date of our circular), stands rectified as 16th August 2007. However, the data on Point No. B, C, & D, above, pertain to period 16.08.2007 to 09.04.2008, updated up to the date of our Circular dated 5.6.2009 addressed to all our Regional Offices.**

*[Handwritten signature]*